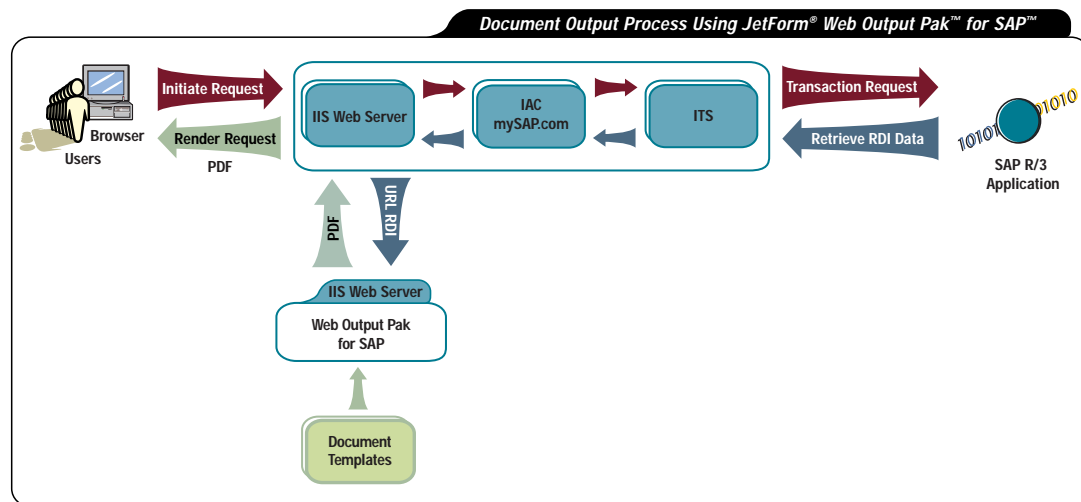# JetForm Web Output Pak™ for SAP®

Extend the Power of Your SAP System to Deliver PDF Documents to the Web in Real-time

Harnessing the Web to provide up-to-the minute business documents to your customers, employees, and other end-users is key in an e-business world. The Web Output Pak for SAP enables the real-time delivery of form output from SAP R/3® and mySAP.com® systems to be presented online on demand. Personalized PDF documents can be requested from the Web, 24 hours a day, 7 days week. Synchronous, dynamic documents from your organization's SAP system are only a click away using the Web Output Pak for SAP.

Web Output Pak for SAP Can Enhance a Wide Variety of Applications

JetForm's Web Output Pak for SAP can help you provide better customer service while also reducing costs. Allowing your end-users to access business documents from your SAP system on demand over the Web that can be printed with the same high fidelity as the printed original can help you improve customer service while reducing costs by allowing:

- Line of business users to view customer critical data in real-time online
- Customer Service Representatives to view exact renderings of customer SAP documents in an online call center environment
- Customers to view their SAP documents online on-demand
- Remote users to access a wide range of documents containing the most up-to-the minute information, such as: financial documents, government compliant forms, and customer order and billing information

Document Output Process Using JetForm® Web Output Pak™ for SAP™

Key Features of JetForm Web Output Pak for SAP

Delivers Documents in Real-Time

JetForm's Web Output Pak for SAP allows a web based user to query the SAP system for a specific document and have that document presented to the user in their Web browser in PDF format. The ability to pull documents on demand from an SAP system means that time sensitive or customer sensitive documents can be available when and where they are needed, resulting in faster problem resolution and improved customer service.

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Generates Documents in PDF for Electronic Viewing or Printing

Web Output Pak for SAP allows you to produce high fidelity and legally compliant versions of printed documents in real-time over the Web to your customers or other end-users. The ability to generate documents in PDF is critical when dealing with regulatory compliant documents. Although it is possible to render documents in HTML from mySAP.com, documents that render well in HTML do not print well. With Web Output Pak for SAP it is possible to access a document through a Web browser that will display on screen and print with the same high fidelity as the printed original.

Integrates Seamlessly With Your SAP R/3 and mySAP.com Applications

JetForm is the market leader when it comes to helping companies with SAP systems to generate high fidelity forms from their R/3 system. Since 1998 there have been over 700 installations worldwide of JetForm's Output Pak for SAP, as organizations sought to reduce the costs associated with producing professional-looking customer touchpoint documents from their SAP systems. Web Output Pak for SAP provides the tools and connectivity required to present SAP documents to the Web, and integrates easily with your existing infrastructure in less than a day.

Complete SAP Document Output Solution

When used in conjunction with JetForm's Output Pak for SAP, your organization can rely on a single set of tools to generate its print, fax, email, and web output from your SAP system.

Additional Features

- Easy-to-use WYSIWYG document template design tool
- Supports dynamic, multi-page forms
- Allows you to personalize documents by including custom messages for each end user

System Requirements

Operating Systems Supported:

Windows NT®/ 2000

Web Browsers Supported

Web Output Pak for SAP supports most Web browsers and has been certified with:

- Microsoft® Internet Explorer 5.X
- Netscape® Communicator 4.7

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For more information, visit our Web site at www.jetform.com.

About JetForm Corporation
NASDAQ: FORM TSE: JFM. JetForm Corporation makes Web-based software solutions that automate business processes and transform them into "e-processes." JetForm enables companies and government to operate efficiently and effectively, to grow revenues, lower operating costs and reduce cycle times. Our strength is in intelligent XML forms, process automation and customer-focused document output. With operations in 11 countries and a global network of partners, JetForm is uniquely positioned to address the needs of international business.

JetForm's professional services team offers an integrated services program that ensures your success with JetForm technology. Services include: Systems Analysis, Design, Development and Integration, Training and Support. For more details about JetForm's Services Program, phone (613) 751-4884 or e-mail servops@jetform.com.

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